

## Summary of Services

### ▪ INTERPRETING SERVICES

**Only NAATI\* accredited interpreters will be employed to provide interpreting services in the following areas:**

- Medical
- Mental Health
- Speech Therapy, Audiology and related fields
- Legal (Police interviews, out-of-court interviews, Wills, etc)
- Court (Magistrates, District, Supreme, Family, Children's, etc)
- Workplace Training – various government and non government organisations
- Conference – local, state, national, international
- Vocational – job interviews, on-the-job training, etc.
- University
- Tafe colleges
- Funerals
- Weddings
- Schools – Parent/Teacher interviews, Counseling etc
- Song Interpretation
- Deaf/Blind

\* NATTI – National Accreditation Authority for Translators and Interpreters

### ▪ AUSLAN DEVELOPMENT

**Native Auslan tutors will be employed to provide this training.**

- Auslan classes in the workplace. These classes will be tailored to meet the needs of individual organisations/departments
- Small Groups – Basic Auslan instruction will be provided to groups of at least 10 students
- Individual Tutoring

## ▪ **INTERPRETER TRAINING**

**All interpreter training will be provided by NAATI accredited Interpreters who also have Certificate IV in Workplace Assessment and Training.**

- Training may be provided in the following ways:
  - Workshops
  - Seminars
  - Small groups
  - Individual

## ▪ **MAKATON**

**This consultancy service will be provided by a NAATI accredited interpreter/Auslan tutor who has Certificate IV in Workplace Assessment and Training.**

## ▪ **COMMUNITY EDUCATION**

**SLSA will provide a range of training packages to government and non government organisations including but not limited to:**

- How to Work Effectively with Interpreters
- Why Book an Interpreter?
- Cross Cultural Issues – How Can They be Resolved?
- Communication Strategies when Working with Deaf or Hearing Impaired People
- Deafness Awareness Training